

DRINKING WATER WARNING

BOIL YOUR WATER BEFORE USING or USE BOTTLED WATER

South Coffeyville has high turbidity and inadequate water treatment in the drinking water

The Boil Order includes all water systems receiving water from the South Coffeyville, including:

We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. Water samples taken from the wholesale system, show turbidity levels at least as high as 5 nephelometric turbidity units (NTU). This is above the standard of 1 NTU. Additionally, our water treatment plant is currently providing an inadequate water treatment process. Because of these high levels of turbidity and inadequate water treatment, there is an increased chance that the water may contain disease-causing organisms.

What should I do? What does this mean?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring water to a full, rolling boil for one minute before drinking, preparing food, making baby formula, making ice, brushing teeth, washing dishes, bathing infants who may drink bath water, or for cleaning open wounds. Boiling kills bacteria and other disease-causing agents. **Alternatively, use bottled water or another acceptable source for consumption.**
- *Turbidity has no direct health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.*
- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers.

What happened? What is being done?

The of Coffeyville is investigating why this is happening and are in the process of fixing the issue

We will inform you when turbidity returns to appropriate levels and when you no longer need to boil your water.

For more information, please contact South Coffeyville at 918-255-6045.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1(800) 426-4791.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the South Coffeyville, PWSID No. OK3005305.

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Signed: Steve Souk